

# Misi RÁCZ



## User Experience Designer with 9 years of experience

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<b>Nationality</b>	Hungarian	<b>Links</b>	<a href="#">Design portfolio</a> , <a href="#">LinkedIn profile</a>

## 01 PROFILE

I've been designing enterprise applications with substantial impact for 9 years. As a User Experience Designer, I have been working on pharma, telecommunications, IT, video streaming, and asset management SaaS products. I had the chance to learn a lot, and I keep looking for opportunities where there's knowledge to be picked up.

Recently I've been moving toward design strategy.

When I'm not designing a digital product or spending time with my kids, you'll most probably find me climbing an impossible piece of rock.

## 02 EMPLOYMENT HISTORY

09/2022 — Present

### **User Experience Designer at IBM Sustainability Software**

*Budapest*

My team of three works on Maximo Application Suite, an asset management/monitoring/maintenance platform. The main effort is modernizing the suite.

As a mentee I'm learning visioning, an extensive and focused research and design method.

06/2021 — 09/2022

### **User Experience Designer at IBM Watson Media**

*Budapest*

Main responsibilities: design activities in cross-functional teams starting at concept creation, all the way to handing over polished design to engineers and participating in User Experience Research activities.

#### **Projects:**

- Live Playlists,
- Virtual Events with Registration Gate (lead designer),
- Virtual Events Microsite (lead designer).

05/2018 — 03/2021

### **User Experience Designer at Cloudera**

*Budapest*

Being a member of the DCXA (digital customer experience & applications) team, I worked on **MyCloudera**, the company's client facing support portal.

#### **Projects (as lead designer):**

- Assets,

- Case Creation,
- Billing & Metering projects.

08/2016 — 04/2018

## User Experience Designer at Ericsson

Budapest

### Main projects:

- Ericsson Expert Analytics suite
- Mobile Positioning System.

The **Ericsson Expert Analytics** team sat in Budapest, consisting of six team members. My responsibilities were: mostly UI/UX design, user research, persona validation, feature validation. I worked together with the product owners and the developer team.

The **Mobile Positioning System** team was distributed with people sitting in Sweden, Estonia, Shanghai and Budapest. Among my tasks were the creation of information architecture, feature validation and UI/UX design. I have worked together with the strategic product manager, domain experts (engineers) and I **lead two designers** working in Shanghai.

05/2014 — 08/2016

## User Experience Designer at ChemAxon

Budapest

I created solutions for softwares supporting drug design workflows.

I designed a groundbreaking macromolecule drawer and editor tool called **BioEddie**, besides that I have worked mostly on **Plexus Suite**, a new application framework that integrates ChemAxon's many Java based discovery tools for chemists into one web app.

Responsibilities: interaction design, usability review, user interface design, building and maintaining the ChemAxon **Design Pattern Library**.

## 03 EDUCATION

Sep 2006 — Sep 2010

## University of Miskolc

Miskolc

Visual Anthropology

## 04 SKILLS

User Experience Design

Figma

User Experience Research

Sketch

Information Architecture

Invision

Concepting

UXpin – prototyping

## 05 AWARDS

Oct 2018 — Sep 2020

## Cloudera Impact Award

Budapest

Cloudera recognised my team's contribution to the MyCloudera project. MyCloudera is the customer facing support portal of the company.

## **06 HOBBIES**

Trail running, climbing, cross-country skiing, kayaking. Drawing. Reading.

## **07 LANGUAGES**

English



Hungarian



## **08 COURSES**

Mar 2022 — Mar 2022

**Enterprise Design Thinking Practitioner at IBM**

Aug 2022 — Aug 2022

**Design & User Experience (D&UX) Essentials at IBM**

Mar 2017 — Mar 2017

**Lean UX workshop at Jeff Gothelf**

Feb 2015 — Feb 2015

**Usable Usability Seminar at Eric Reiss**

## **09 EXTRA-CURRICULAR ACTIVITIES**

Sep 2021 — Present

**Communication Officer and Board Member,  
Excelsior Alpine Club**

*Budapest*

Managing social media accounts (Instagram, Facebook, YouTube), designing and maintaining the visual identity, editing and sending monthly newsletters, organizing events, recording and editing videos of talks, participating in board meetings.